

STATE'S GOALS AND PRIORITIES **[Attachment 4.11(c)(1)]**

Goals and Priorities Identified in State Plan Effective Date April 20, 2005.

Goal & Priority I: We will provide quality service to consumers.

Goal & Priority II: We will build a unified Department of Social Services (DSS)/ Louisiana Rehabilitation Services (LRS) that pools human and financial resources in order to better serve consumers.

Goal & Priority III: We will maximize resources by operating LRS in an efficient and effective manner.

Revisions to LRS' Goals and Priorities

LRS' Goals and Priorities were revised as a result of the agency's strategic planning initiative during calendar year 2004 to assist in carrying out the vocational rehabilitation and supported employment programs. Participants in this process included staff from LRS statewide, DSS' Office of the Secretary's, DSS Information Technology, Louisiana Rehabilitation Council, the Client Assistant Program, and verbal and written comments from consumers received through LRS public forums held statewide. Our agency goals have been revised in order to coordinate LRS' State Plan information with LRS' Strategic Plan and Operational Plan that are required by the State of Louisiana.

LRS agency's goals focus on improving opportunities for people with disabilities and improving satisfaction of LRS customers through participation in an effective and efficient system of workforce investment. The goals will be pursued in a manner that enables individuals with disabilities to make informed choices.

These goals are compatible with the vision of LRS in regards to serving individuals with disabilities, which is, "To be the most effective and efficient agency providing employment services for persons with disabilities in Louisiana."

LRS has identified in Attachment 4.11(d) those strategies that will be used to meet these identified Goals and Priorities.